1. It was observed that 4 out of 5 participants (took longer than expected or did not edit their address). This means that (Most of the participants had trouble editing their address).

2. It was observed that 3 out of 5 participants (said that they'd have trouble finding the right event for them). This means that (Most of the participants wanted more customisation in searching for the events).

3. It was observed that 3 out of 5 participants (Were worried that they'll miss important notifications or summaries of their bookings). This means that (Most of the participants wanted an additional confirmation reminder via an email or a phone message).

4. It was observed that 2 out of 5 participants (Were confused whether they had to log in / register in the app and whether the app required it). This means that (Some of the participants wanted clearer information about the need to log in / register in order to perform specific actions).

5. It was observed that 3 out of 5 participants (Liked the map feature on the event pages). This means that (The map on the event pages was a useful feature for the users).